

Paulding County Hospital Employee Newsletter

June 2010

Paulding County Hospital – United Way Committee

Submitted by Melanie Rittenour

Thank you to everyone contributing to the Paulding County United Way for this 2010 Emergency Campaign. Thank you to the United Way Committee: Sharon Wann, Jeanise Denning, Brenda Wieland, Kris Noffsinger, and Becky Schwartz, for giving your time and effort to help raise funds for this cause. The fundraising projects taken on by the committee will hopefully help the United Way continue to operate in Paulding County.

Here is the outcome from the donation projects:

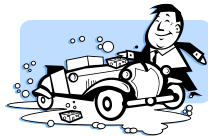
2010 Payroll Deduction Sign-Up: 33 employees signed up, which should turn in a total of \$ 1,190 by December 31st.

Used Book Sale: a lot of books were donated, and the total amount collected was: \$ 80

Candy Jar Guesses: 7 guesses were supplied...total amount collected was: \$ 7 (Winner of the candy jar was Kate Sinn)

Car Wash: an upcoming event on **June 14, 2010** – *** please sign up on the sheet by the timeclock ***

Administration will be washing cars on Monday, June 14th, 9:30am – 3:30pm, for a \$ 5.00 per car donation. Cars will be washed in order of sign up. Please take advantage of this opportunity to support the United Way.



Paulding County Relay For Life

Submitted by Jo Doster

Paulding County Relay for Life is this weekend, June 4th & 5th, starting at 6:00 pm Friday and running thru Saturday at noon. There are many activities during these 18 hours. Come out to the fairgrounds and check it all out.

The baskets the department staff have put together are fabulous. Thank you and thank you again for your involvement in this project. The baskets will either be a raffle item or silent auction item at the relay. Both (raffle/silent auction) will conclude at 11:00 on Saturday am. I will be there and get our total \$ amount for the baskets. I will report the amount in the next newsletter.

The paid day off drawing will be on Friday, June 4th at noon in the ER. If you haven't got a ticket - call me!!! Don't be left-out. Tickets are \$1 each or 6 tickets for \$5.

Relay breakfast will be held at the Health Fair, June 12. As always, thank you for supporting this PCH project. C U @ the RELAY!!



Hospital Financial Update

Submitted by Rob Goshia

CFO, Rob Goshia reported for the month of April the hospital has realized a gain of \$42,000, and for the year-to-date there has been a profit of \$83,000. Inpatient and Swing Bed days have increased by 58 or 7% from last year while outpatient activity remains positive as well.

Guest Relations Customer Survey Update

Submitted by Brenda Wieland, Public Relations

One of the most valuable questions on the survey is: “We are always looking to get better. Do you have any suggestions for what we could do to be even better?” Listed below are the responses for improvement requested by our patients.

Improvement suggestion

“Get a few chairs in the lobby that are elevated about 8 inches taller so it would be easier to get up and down. I usually stand up in the lobby because it is hard to get up.”	
“Maybe get a scooter like they have at Chiefs for patients to use. I use a walker but sometimes it is a long way to go for some of the tests.”	
“Need a wider variety of food.”	
“Speed up the process of admission from ER. It sure seemed to take an excessive long time.”	
“It would be nice if you didn’t have to share a bedroom with someone.”	
“It would be nice to have a TV in the therapy waiting room.”	
“Soft calming music in the therapy stretching room, this would help to relax you and add a little privacy between the curtains.”	

Other comments heard from patients and/or their family:

- “Very good at explaining everything to us. Were calm and had a great bedside manner.”
- “Had great care. The food was awesome and I wrote them a note to tell them that.”
- “You get really good personal care.”
- “Very impressed with Dr. Haman. A very good doctor. He put my thumb back together instead of taking it off. He came to me at Paulding instead of me going to Lima, which is great.”
- “The food was really good which was a pleasant surprise. I wasn’t expecting that at all.”
- “If I rang the bell they were right there and they were usually in before I needed anything.”
- “I always felt like I was part of the hospital family. I was treated very well, like I am a person and not a number.”
- “The tech was very caring and helpful. I have MS so I can’t be much help getting on and off the bed. She even put my socks back on me.”
- “I am very impressed with how clean the hospital is, especially the bathrooms. Housekeeping does a great job.”
- “The dietary staff person came down twice to see why I wasn’t eating and if there was anything that I wanted. I told her I would like a piece of cherry pie and the next thing you know, I had a piece of warm cherry pie!”
- “At the last minute they had to do some blood work and the MRI people were real patient and kind and the lab people were very prompt to draw the blood and get the results back. Showed great teamwork.”

Employees recognized by name: Dr. Rafiq, Stephanie Elliott, Vicki Hunt, Angie Speice, Sarah Mawer, Allison McGarvey, Greg Parrett, Ruth Ann Hammersmith, Tina Myers, Gina Geise, Dr. Smith, Susie Zimmerman, Darlene Herber, Dr. Dasari, Angie Buchman, Dr. Perring, Ben Ricker, Cheryl Winberg, Beth Christo, Danielle, Kay, Dr. Baldwin, Betty Andrews, Lisa Nicelley, Sherry Wilhelm, Dr. Halachanova, Nikki McClure, James Woodring, Trisha Hahn, Audrey Pratt, Terri Meeks, Dr. Barnett, Renee Taylor, Dr. Griesmer, Sally Linder, Cindy Raub, Rita Diaz. Congratulations to all employees mentioned. Everyone is doing a great job!

Upcoming Hospital Events

Submitted by Brenda Wieland

Paulding County Hospital's Family Health Day is Saturday, June 12, 2010. As many of you know this is our 11th year that we have hosted this service for our community. This event is a great time to show the people of the community what our hospital has to offer. Often people who live in the community do not know all of the wonderful services that we have. Please think of a way that your department can display and explain your services to the over 500 participants that come through our hospital on that day. There may be a bigger turn out this year as many people in the community are without insurance and will be coming to take advantage of the reduced price blood profiles and free screenings. Please contact Brenda Wieland to volunteer that day or if you have any questions.

John Paulding Day Parade is on Thursday, June 10, 2010. Once again employees of the hospital will be walking in the parade. Children, spouses, grandchildren, pets, etc. are welcome to walk along. Our hospital Phone A Ride van will be on hand and everyone will get candy to hand out (not throw) to children along the parade route. The parade starts at 7 pm but line-up is on fairground drive and begins at 6 pm. A sign-up sheet is located by the back time clock.

Every employee who volunteers for Family Health Day and/or the John Paulding Days Parade will be eligible to receive a Paulding County Hospital polo shirt. You can pick those shirts up in the HR department starting on Monday, June 7th. Thanks to all who participate in these events.

PCH Facebook Page

Paulding County Hospital now has 73 fans of the hospital Facebook page. Check it out and become a fan!

Employee News

Retirements

Several employees with 30 years or more of service have retired in 2010. These retirees include: Leann Moser and Gene Olwin. The most recently announced retiree is Darlene Herber. Her last day will be June 30, 2010.

New Employees

Employees hired in May and June 2010 include:

Chelsea Holtsberry – Switchboard/Nursing Assistant – Emergency Department

Anita Schwartzbek – RN – Emergency Department

Nicole Walters – LPN – Med-Surg

Other Employee Information

I received a request to share information about employees involved in local volunteer/service organizations. Here was some information that I received:

The Paulding County Fair is June 14 – 18. Several employees have children involved in the fair and/or are involved themselves. This includes: Lisa Nicelley, Angie Slade, Kenji Stabler, Angie Speice, and Jennifer White. They would love to see employees from PCH out at the fairgrounds...especially on auction day, to help in placing bids. Contact any of the employees listed if you'd like more information.